

# Arise

by INFINITAS

# Job Description

# Front-end Engineer

**JOB SUMMARY** The Front-End Engineer is responsible for designing, developing and maintaining user experience features for the platforms/applications, contribute new ideas for website and mobile app development.

## ROLE & RESPONSIBILITIES

### KEY RESPONSIBILITIES:

- Design, build, test, deploy solutions based on the functional and technical specifications
- Build and improve backend solutions and systems for security, availability, resiliency and efficiency
- Develop and maintain APIs according to best practices in the industry
- Ensure that data received from users are stored securely in the servers
- Optimize the architecture for higher reliability and scalability, ensure that systems can withstand disruptions
- Ensure that backend solutions meet quality and performance requirements outlined in design documentation
- Conduct unit testing to ensure code meet all the technical specifications and quality standards

### QUALIFICATIONS AND EXPERIENCE REQUIRED:

- Experienced in the role of a Front-end Engineer or software engineer
- Strong understanding of multiple software applications design tools and languages
- Able to perform development, testing and debugging work
- Proven technical aptitude in one or more application programming domains, or “T-shaped” skills
- Ability to work in an agile development environment

## CAREERS & LIFE AT ARISE

### GROWTH AND DEVELOPMENT :

- Experience: Opportunities to grow and develop careers by applying key **work-related skills in varied contexts**
- Exposure: Projects or assignments that help **increase visibility** and connections within and beyond Arise, while building business **understanding**
- Education: Dedicated formal **learning programs** that help you acquire key behavioral, functional and technical skills
- Enrichment: Development opportunities that allow you to take ownership of your career, **learn from others** and gain **greater self-awareness**

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# Back-end Engineer

## JOB SUMMARY

The Back-End Engineer is responsible for designing, developing and maintaining server-side components to ensure optimal performance and responsiveness of backend infrastructure to front-end requests.

## ROLE & RESPONSIBILITIES

### KEY RESPONSIBILITIES:

- Design, build, test and deploy solutions based on the functional and technical specifications
- Own the application end-to-end, build solutions for both frontend and backend
- Build and optimize frontend user experience features and websites for reliability and responsiveness
- Build and improve backend solutions and systems for security, availability, resiliency and efficiency
- Ensure that solutions meet quality & performance requirements outlined in design documentation
- Conduct unit testing to ensure code meet all the technical specifications and quality standards

### QUALIFICATIONS AND EXPERIENCE REQUIRED:

- Experienced in the role of a Back-End Engineer or software engineer
- Strong understanding of multiple software applications design tools and languages
- Able to perform development, testing and debugging work
- Proven technical aptitude in one or more application programming domains, or “T-shaped” skills
- Ability to work in an agile development environment

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# Full Stack Engineer

## JOB SUMMARY

The Full Stack Engineer is responsible for designing, developing and maintaining applications, involved in programming for both front and back end, knows a wide range of technologies and highly skilled in multiple programming languages.

## ROLE & RESPONSIBILITIES

### KEY RESPONSIBILITIES:

- Review of requirements and design documents (BRD, FSD, TSD) from testing point of view
- Develop test cases and execute manual testing based on user requirements
- Conduct functional testing, regression testing, system integration testing (SIT) for each component, system, application and integration product
- Works with business to write test cases for business users to execute
- Analyze, interpret and report test results (defects, bugs) for verification and validation
- Provide feedback to development and system design teams based on test results
- Create, update, approve and implement overall technology Quality Assurance Framework (QAF)

### QUALIFICATIONS AND EXPERIENCE REQUIRED:

- Experienced in the role of a Full Stack Engineer or software engineer
- Strong understanding of multiple software applications design tools and languages
- Able to perform development, testing and debugging work
- Proven technical aptitude in one or more application programming domains, or “T-shaped” skills
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# UX/UI Designer

## JOB SUMMARY

The UX/UI Designer will be responsible for the design and implementation of all the experiences a user has when interacting with a digital tool. In addition, the UI/UX Designer will ensure that all elements of the online user experience are optimized for improved usability, usefulness, and exceptional visual design.

## ROLE & RESPONSIBILITIES

### KEY RESPONSIBILITIES:

- Design, build, test, deploy solutions based on the functional and technical specifications
- Build and optimize frontend user experience features and websites for reliability and responsiveness
- Develop and maintain frontend libraries based on best practice
- Collaborate with user design teams and translate wireframes into products/features
- Ensure that frontend solutions meet quality & performance requirements outlined in design documentation
- Conduct unit testing to ensure code meet all the technical specifications and quality standards

### QUALIFICATIONS AND EXPERIENCE REQUIRED:

- UI/UX design experience for digital products or services
- Bachelor's degree in Design, Arts or related field
- Professional experience in UI/UX design work for both web/mobile products
- Ability to discuss and explain design options clearly to key stakeholders
- Experience with UI/UX and design tools such as Figma, Sketch, Adobe XD, Illustrator and photoshop

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# Business Analyst

**JOB SUMMARY** The Business Analyst will be the subject matter expert in different areas of the banking domain to provide in-depth knowledge to other teams.

## ROLE & RESPONSIBILITIES

### KEY RESPONSIBILITIES:

- Act as subject matter expert in different areas of banking domain (e.g., Insurance, Payment, Lending, etc) to provide in-depth knowledge to other teams
- Collaborate with business stakeholders to identify and define functional requirements for delivering the necessary technology service to business, while supporting delivery manager in aspects related to business domains during delivery
- Perform requirement analysis, translate business requirements into detailed user stories and design specifications that are used to communicate with solutions architect and engineers
- Work with Solution Architect to create high-level design of E2E solution, ensuring that business requirements are aligned to technical design
- Identify potential issues, risks, dependencies and benefits of each solution

### QUALIFICATIONS AND EXPERIENCE REQUIRED:

- Bachelor's degree in Business Administration, Information Technology, Computer Science or related field
- Experience in writing user stories that meet all business needs and functional requirements
- Ability to prioritize workload and execute tasks accordingly and in line with industry best practices
- Understanding the latest software and hardware engineering principles and practices, such as methods and challenges of integration

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# Test Engineer (Tester)

**JOB SUMMARY** The Test Engineer will be responsible for analyzing the business requirements and establishing test design, inputting test data and executing the test cases.

## ROLE & RESPONSIBILITIES

### KEY RESPONSIBILITIES:

- Review of requirements and design documents (BRD, FSD, TSD) from testing point of view
- Develop test cases and execute manual testing based on user requirements
- Conduct functional testing, regression testing, system integration testing (SIT) for each component, system, application and integration product
- Works with business to write test cases for business users to execute
- Analyze, interpret and report test results (defects, bugs) for verification and validation
- Provide feedback to development and system design teams based on test results
- Create, update, approve and implement overall technology Quality Assurance Framework (QAF)

### QUALIFICATIONS AND EXPERIENCE REQUIRED:

- Experienced in testing or related field
- Meticulous and detailed oriented, strong attention to details
- Strong team player and ability to communicate with other team members

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# Automated Test Engineer

**JOB SUMMARY** The Automated Test Engineer is responsible for writing, designing, and executing automated tests by creating scripts that run testing functions automatically.

## ROLE & RESPONSIBILITIES

### KEY RESPONSIBILITIES:

- Review of requirements and design documents (BRD, FSD, TSD) from testing point of view
- Develop test cases, test scripts, test conditions, input test data, and for (sub)system integration
- Conduct functional testing, regression testing, system integration testing (SIT) for each component, system, application and integration product
- Analyze, interpret and report test results (defects, bugs) for verification and validation
- Provide feedback to development and system design teams based on test results
- Create, update, approve and implement overall technology Quality Assurance Framework (QAF)

### QUALIFICATIONS AND EXPERIENCE REQUIRED:

- Experienced in testing or related field
- Understanding of latest design methods, techniques and tools
- Strong knowledge of functional test automation processes and implementation
- Good knowledge of current commercial and open-sourced testing & automation tools
- Strong knowledge of agile and iterative methodologies

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# Solution Architect

**JOB SUMMARY** Solution Architect is responsible for evaluating an organization’s business needs and determining how IT can support those needs leveraging software, hardware, or infrastructure. Solution Architect will help determine, develop, and improve technical solutions in support of business goals while aligning with IT strategy.

ROLE & RESPONSIBILITIES	
KEY RESPONSIBILITIES:	QUALIFICATIONS AND EXPERIENCE REQUIRED:
<ul style="list-style-type: none"> <li>Plan, design technical solution diagrams, and implement the end-to-end integration process from front-end to back-end including the integration with 3rd party developer APIs, while providing solution input during ideation and discovery phases</li> <li>Provide input on system design as well as technical support for complex technical issues and initiatives related to large-scale applications, systems, databases and/or other technical products and services</li> <li>Analyze business requirements and translate into technical and resiliency requirements, functionalities and technical documentation</li> <li>Collaborate with software development teams to resolve technical challenges, make recommendations on improving performance, reliability and scalability of solution</li> <li>Oversee overall development progress and share input on sprint and release plan</li> </ul>	<ul style="list-style-type: none"> <li>Experienced as a solutions architect, with 3+ years experience in development, cloud, data and security</li> <li>Bachelor’s degree in Computer Science, Information Technology or related field</li> <li>Strong understanding of architectural principles and technology architecture</li> <li>Ability to architect and explain complex systems interactions including data flows, common interfaces and APIs</li> <li>Ability to understand business needs and identify appropriate solutions to resolve pain points and challenges</li> <li>Broad architecture skills across various applications, infrastructure and data</li> </ul>
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# Data Engineer

## JOB SUMMARY

The Data Engineer is responsible for building systems that collect, manage, and convert raw data into usable information for data scientists and business analysts to interpret. Ultimately, the goal is to make data accessible so that organizations can use it to evaluate and optimize their performance.

## ROLE & RESPONSIBILITIES

### KEY RESPONSIBILITIES:

- Extract, import, standardize, transform, convert, warehouse, archive and validate large complex sets of data
- Transform data into right format as per requirements and develop data models for analytics
- Combine information from different data sources to be stored in Data Lake / Data Platform for analysis, and input into advanced statistical and predictive analysis algorithms
- Develop comprehensive guidelines required to facilitate data access, extraction and usage
- Establish comprehensive agreements (sharing guidelines, non-disclosure agreements, etc.) required to facilitate data sharing, access, extraction and usage
- Set up clear guidelines for access request evaluation, determining if the request is valid

### QUALIFICATIONS AND EXPERIENCE REQUIRED:

- Experienced in designing and building ETL/data pipelines, data ingestion and transformation
- Bachelor's degree in Engineering, Data Science, Computer Science, Statistics, Economics or related field
- Fluent in writing effective and high-quality code in Python or R
- Experienced with SQL language and writing complex queries
- Possess good knowledge of cloud infrastructure and deployment tools (AWS, GCP etc.)
- Deep knowledge in both SQL (MySQL, MariaDB, Postgre SQL) and NoSQL databases (Couchbase, MongoDB etc.)

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# Site Reliability Engineer

**JOB SUMMARY** Site Reliability Engineer is responsible for supporting application operations on production environment and monitoring application performance to keep it running normally.

## ROLE & RESPONSIBILITIES

### KEY RESPONSIBILITIES:

- Handle incidents by investigating, analyzing and coordinating to resolve incidents within pre-defined SLAs
- Leverage understanding and expertise in coding languages to investigate and resolve issues/ incidents
- Collaborate with other engineers, customers and key stakeholders to determine root cause of incidents, while providing technical support and assisting with system integration when required
- Execute disaster recovery plans and procedures to prevent loss of data and recover applications functionality
- Be on standby for systems which requires 24/7 availability and resolving of critical incidents which require immediate response, provide information support to relevant parties upon service requests
- Test applications after maintenance to ensure that application is fully functioning
- Manage all production issues and engage with external vendors to provide L3 support when necessary
- Manage ticketing query system, maintain and update database of incident queries, technical documents & procedures to resolve incidents
- Prepare maintenance plan and upgrading schedules for the organization's applications and systems

### QUALIFICATIONS AND EXPERIENCE REQUIRED:

- Experienced in the role of a Production Reliability Engineer or software engineer
- Strong understanding of multiple software applications design tools and languages
- Able to perform development, testing and debugging work
- Proven technical aptitude in one or more application programming domains, or "T-shaped" skills
- Ability to work in an agile development environment

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# Delivery Manager

## JOB SUMMARY

**Delivery Manager is responsible for planning, organizing, and directing the completion of specific projects for an organization while ensuring these projects are on time, on budget, and within scope. To coordinate the successful delivery of enterprise technology functions by providing reports/dashboards on progress to aid better management insight and decision-making.**

## ROLE & RESPONSIBILITIES

### KEY RESPONSIBILITIES:

- Own the enterprise technology reporting process on the day-to-day basis to ensure that information is accurate and timely for executive decisioning
- Responsible for the administration of all documentation and maintenance of management tool (i.e. user set-up, creating group pages)
- Liaise and collaborate with product owners/platform leads to ensure that the activities, issues and risks are tracked and escalated
- Plan, design and execute the delivery of projects from project initiation to transition to operations
- Responsible to deliver projects on time and within budget to meet desired business objectives
- Ensure that a release delivers the expected outcomes and value for the customer
- Ensure that all release and deployment packages can be tracked, installed, tested, verified and backed out

### QUALIFICATIONS AND EXPERIENCE REQUIRED:

- Experienced in project/program management or working in software development project
- Capacity to manage high stress situations and meet tight deadlines
- Strong communication (written and oral), interpersonal skills and ability to manage people to meet project goals
- Ability to make key decisions, resolve conflicts and navigate complex environments
- Hold a relevant project management certification (PMP), agile frameworks (Scrum, Kanban), and familiar with project management tools (JIRA, Confluence)

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# End of Document